



**GRIEVANCES
REDRESSAL**

**STUDENTS FACULTY AND
STAFF MEMBERS MAY
REGISTER THEIR COMPLAINT
TO THE CONCERNED
AUTHORITIES VIA ONLINE/
OFFLINE MODE**

**ONLINE REDRESSAL
THROUGH
MANAGEMENT
INFORMATION SYSTEM
(MIS)**

**OFFLINE REDRESSAL-
DEAN WELFARE/
CONCERNED
AUTHORITIES**

**INTERNAL - ITM
EXTERNAL - RGPV/JIWAJI
UNIVERSITY**

EXAMINATION RELATED

DEAN ACADEMIC / HOD

ACADEMIC RELATED

**DIRECTOR REGISTRAR/
ESTATE OFFICER**

**INFRASTRUCTURE
RELATED**

HOSTEL WARDEN

HOSTEL RELATED

DEAN STUDENT WELFARE

**SPORTS, INDISCIPLINE
AND ANY OTHER**

**ACTION AGAINST
DEFAULTERS,
INVESTIGATION OF
THE CASE AND
SUBMISSION OF THE
REPORT TO THE
CONCERNED
AUTHORITY**

**REDRESSAL
OF
COMPLAINT**

ISSUE RESOLVED