

## Criterion 5 –Student Support and Progression

### Key Indicator 5.1- Student Support

**5.1.4: The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases**

- 1. Implementation of guidelines of statutory/regulatory bodies**
- 2. Organisation wide awareness and undertakings on policies with zero tolerance**
- 3. Mechanisms for submission of online/offline students' grievances**
- 4. Timely redressal of the grievances through appropriate committees**

Metric No.	DESCRIPTION	WEBSITE LINK
<b>5.1.4</b>	<b>Proof w.r.t Organisation wide awareness and undertakings on policies with zero tolerance</b>	<a href="#">View Document</a>
	<b>Proof related to Mechanisms for submission of online/offline students' grievances</b>	<a href="#">View Document</a>
	<b>Proof for Implementation of guidelines of statutory/regulatory bodies</b>	<a href="#">View Document</a>
	<b>Details of statutory/regulatory Committees</b>	<a href="#">View Document</a>
	<b>Annual report of the committee motioning the activities and number of grievances redressed to prove timely redressal of the grievances</b>	<a href="#">View Document</a>