

Parents Feedback Report Academic Session 2020-21

Introduction: The Parents Feedback Report for the academic session 2020-21 at ITM Gwalior aims to capture the views and perceptions of parents regarding various aspects of their child's academic journey, campus environment, and overall development. This feedback is crucial for continuous improvement and maintaining transparency in the institution's functioning.

1. Quality of Education: A majority of the parents expressed satisfaction with the quality of education provided by the institution. They appreciated the efforts made by the faculty to deliver quality education, especially during the challenging times of the COVID-19 pandemic. Parents acknowledged that the online teaching methods adopted by ITM were effective and ensured the continuity of learning. Some of them requested for better engagement methods for students during lockdown.


2. Faculty Competency: Parents rated the competency of the faculty highly. They believed that the faculty members were well-qualified and exhibited professionalism in their teaching. The faculty's ability to adapt to new online teaching platforms was also recognized and appreciated.

3. Online Teaching & Learning: Given the pandemic-induced shift to online learning, parents provided specific feedback on the effectiveness of this mode. While most parents were pleased with the smooth transition to online education, some expressed concerns about the prolonged screen time for students and concerns were raised regarding students' mental health.


4. Communication & Support: Parents appreciated the timely communication from the institution regarding updates on academic schedules, examinations, and safety protocols. They mentioned that the administration was responsive to their queries; which made them feel connected even in the absence of physical meetings.

5. Infrastructure & Facilities: Since the feedback pertains to the 2020-21 session, which was mostly conducted online, feedback on physical infrastructure was limited. However, a few parents did mention that they hoped for further improvements in the campus infrastructure once offline classes resumed fully. Some parents mentioned frequent technical issues affecting the learning experience.

6. Career Guidance and Placements: Some parents appreciated the career counseling and placement support offered by the institution, even during the pandemic. They felt reassured that their children were receiving necessary guidance for their future careers despite the challenging circumstances. Some parents suggested for additional career counseling and job placement support during uncertain times.


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7. Overall Development of Students: Parents highlighted that ITM Gwalior is committed to the holistic development of students. They appreciated the institution's efforts to engage students in extracurricular activities and webinars during the pandemic to ensure a well-rounded education. Few parents expressed concerns for the lack of physical activity and co-curricular participation during the pandemic.

8. Suggestions for Improvement:

- Some parents suggested enhancing the interaction between students and teachers during online sessions.
- There were also some suggestions to reduce the dependency on online modes and to bring in hybrid models to ensure better student engagement.
- Some parents were concerned about the fairness and accuracy of online assessments

Conclusion: The parents' feedback for the academic session 2020-21 has been overwhelmingly positive, particularly regarding the institution's response to the challenges posed by the COVID-19 pandemic. Parents have expressed satisfaction with the quality of education, faculty competency, and the institution's commitment to their child's overall growth and development. The suggestions provided will be considered for further improvement in upcoming academic sessions.



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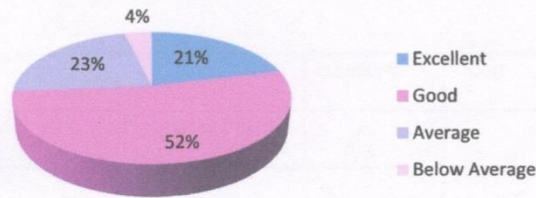


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Parents Feedback Analysis 2020-21

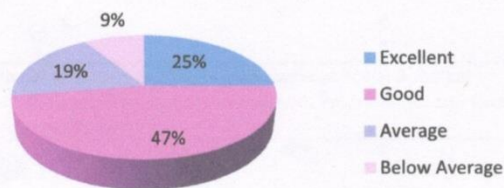
Q1	Excellent	Good	Average	Below Average
Overall infrastructural facilities of the College namely library, hostel, classroom, labs etc.	17	42	18	3

Overall infrastructural facilities of the College namely library, hostel, classroom, labs etc.



Q2	Excellent	Good	Average	Below Average
Overall security, discipline and safety measures maintained in the institute.	20	38	15	7

Overall security,



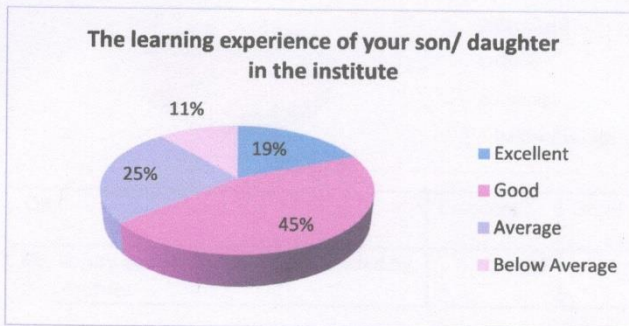
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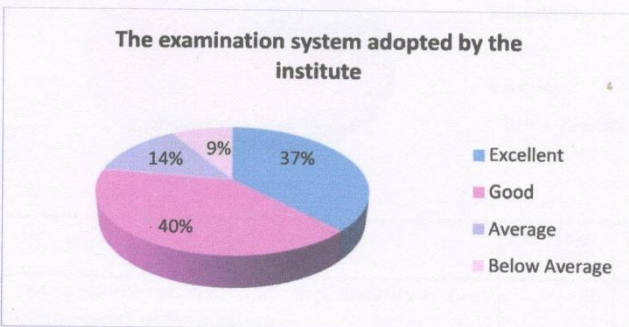


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Q3	Excellent	Good	Average	Below Average
The learning experience of your son/ daughter in the institute	15	36	20	9



Q4	Excellent	Good	Average	Below Average
The examination system adopted by the institute	30	32	11	7



Q5	Excellent	Good	Average	Below Average
Institutional sensitivity to changing educational, social & market demands (Courses, Personality Development Programmes, and Career Oriented Programmes etc.)	27	39	10	4

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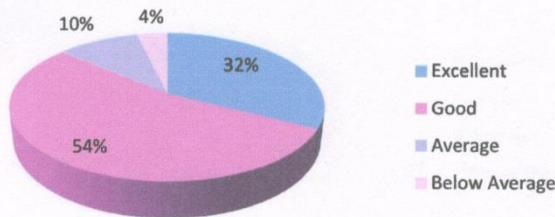


Institutional sensitivity to changing educational, social & market demands (Courses, Personality Development Programmes, and Career Oriented Programmes etc.)



Q6	Excellent	Good	Average	Below Average
The library and sports facilities provided by the institute	26	43	8	3

The library and sports facilities provided by the institute



Q7	Excellent	Good	Average	Below Average
The social environment in terms of diversity and inclusiveness of the institute	26	38	10	6

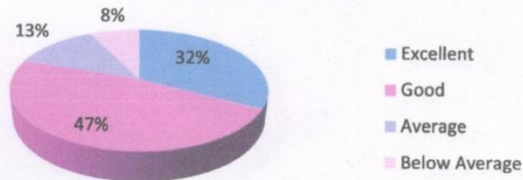

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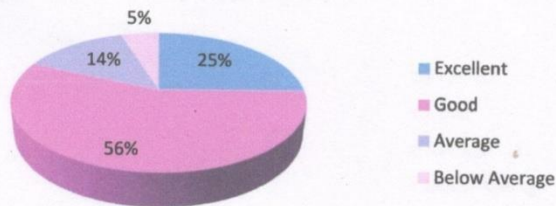
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The social environment in terms of diversity and inclusiveness of the institute



Q8	Excellent	Good	Average	Below Average
The counseling, mentorship provided to the students by the institute	20	45	11	4

The counseling, mentorship provided to the students by the institute



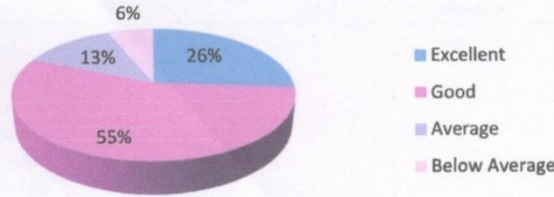
Q9	Excellent	Good	Average	Below Average
The fests, events, and extra-curricular activities arranged by the institute	21	44	10	5


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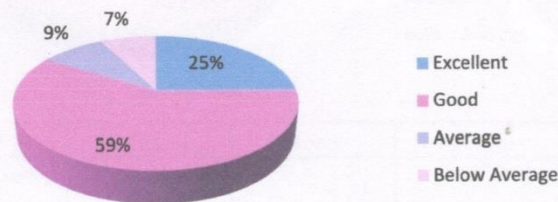



The fests, events, and extra-curricular activities arranged by the institute



Q10	Excellent	Good	Average	Below Average
The placements, internship opportunities provided by the institute	20	47	7	6

The placements, internship opportunities provided by the institute




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