

Parents Feedback- Action Taken Report

Academic Year: 2023-24

Introduction

At ITM Gwalior, we value the feedback and perspectives of our students' parents as they provide valuable insights into the effectiveness of our programs and services. This report outlines the feedback received from parents and the actions taken in response to their suggestions and concerns.

1. Summary of Feedback

1.1. Academic Curriculum

- **Feedback:** Parents expressed concerns about the depth and relevance of certain subjects in the curriculum.
- **Action Taken:** The DAPC committee reviewed the feedback and requested university to initiate the revision of the syllabus to ensure it aligns more closely with industry standards and student needs. DAPC also requested TAP cell for more value added courses.

1.2. Faculty Engagement

- **Feedback:** Some parents noted a need for increased faculty engagement and communication with students.
- **Action Taken:** We have introduced regular faculty-student interaction sessions to foster better communication and mentorship. Faculty members are also encouraged to provide more frequent updates on academic progress and areas of improvement.

1.3. Infrastructure and Facilities

- **Feedback:** Concerns were raised regarding the maintenance and availability of certain facilities.
- **Action Taken:** An audit of the campus facilities has been conducted on regular basis, and a maintenance schedule has been put in place. Enhancements to existing facilities and the addition of new resources are underway, including upgrades to the library and lab equipment.


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1.4. Student Support Services

- **Feedback:** Parents requested improved career counseling and placement support for students.
- **Action Taken:** We have expanded our career services team in TAP cell and introduced new career counseling programs. Enhanced workshops on resume building, interview preparation, and industry networking opportunities are now available to all students.

1.5. Communication Channels

- **Feedback:** Feedback indicated a need for more effective communication between the institution and parents.
- **Action Taken:** We are also hosting regular parent-teacher meetings to facilitate better dialogue and address any concerns promptly.


2. Future Plans

We are committed to continuously improving our services and responding proactively to feedback. Moving forward, we will:

- Regularly review the curriculum in alignment with industry trends and send parent feedback to the concern University.
- Continue to enhance faculty training programs to ensure high levels of student engagement.
- Invest in maintaining and upgrading campus facilities to provide a conducive learning environment.

3. Conclusion

We appreciate the constructive feedback provided by our parents, which plays a crucial role in driving the continuous improvement of our institution. ITM Gwalior remains dedicated to fostering an environment of excellence and collaboration, and we look forward to working together with parents to support the success and well-being of our students.


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