



Action Taken Report (ATR) Based on Parents Feedback Session 2021-22

During the academic year 2021-22, ITM Gwalior gathered feedback from parents through regular meetings and feedback forms. Based on the feedback, several actions were taken to improve the student experience and institutional performance. The key concerns raised by parents and the corresponding actions taken are outlined below:

1. Concern: Enhanced Safety Measures on Campus

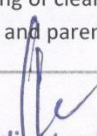
- **Feedback:** Some parents expressed concerns regarding the safety of students on campus, particularly during evening hours.
- **Action Taken:** The campus security infrastructure was upgraded. More CCTV cameras were installed, and security patrols were increased during peak hours.

2. Concern: Better Placement Support and Career Counseling

- **Feedback:** Parents highlighted the need for improved placement support and career guidance for their children.
- **Action Taken:** The Training, Placement and Augmentation Cell (TAP) was strengthened. Additional training programs, mock interviews, and CV-building workshops were organized. Partnerships with leading companies were increased, providing more internship and placement opportunities for students.

3. Concern: Hostel Facilities and Cleanliness

- **Feedback:** Some parents raised concerns about hostel facilities, particularly cleanliness.
- **Action Taken:** A dedicated hostel management team was set up to ensure regular monitoring of cleanliness standards. A new food committee was formed with input from students and parents to ensure that the quality of food was consistently maintained.


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4. Concern: More Focus on Co-Curricular Activities

- **Feedback:** Parents suggested that more emphasis be placed on co-curricular and extracurricular activities to aid in students' overall personality development.
- **Action Taken:** Various new student clubs were formed, including technology, sports, arts, and cultural clubs. More frequent inter-college and intra-college competitions were organized, and students were encouraged to participate in national-level events and activities.

6. Concern: Medical Support on Campus

- **Feedback:** Parents asked for enhanced medical support on campus for students.
- **Action Taken:** The campus medical facility was upgraded with better equipment. A tie-up with ITM Trust hospital was made for emergency cases. Regular health check-ups and medical camps were organized for students by ITM hospital.


Conclusion: The feedback provided by parents during the 2021-22 academic year was invaluable in helping us enhance the learning environment and student services. ITM Gwalior is committed to addressing concerns and implementing changes to continuously improve the student experience. We will continue to monitor these initiatives to ensure their effectiveness and positive impact.



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